



Richmond Palace

ROLLS ROYCE Limousines

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RPL - Rolls Royce Luxury and Service

CONDITIONS OF CONTRACT

(Subject to change without prior notice)

Payment

A 20% booking fee is required to secure the booking with balance payable 2 week's prior to the occasion. We accept Cash/Cheque/Money Order (made payable to The IF McNulty Superfund)/VISA or MasterCard (2% processing fee applies) or EFT – pls contact us for account details.

All cancellations must be in writing by the Client. If a cancellation is received within 90 days of the booking date, 50% of the booking fee will be refunded with the balance payable if Richmond Palace Limousines is able to resell the booking (comparable).

Cancellations made within 60 days of the booking date will result in the client being responsible for the full contract amount.

Hire Details

Any variation to details (eg timing, destinations, pick up addresses etc), provided by the client following confirmation of the booking may incur additional costs; therefore The Client should at all times ensure all details provided are correct at time of quotation and or booking stage.

NB: Throwing of rice/confetti on or in the limousine/s is not permitted.

Overtime Rates

Should hire time exceed nominated finish time, overtime rates will apply.

\$30:00 per 15 minutes – 4 passenger Rolls Royce Sedan

\$40:00 per 15 minutes – 7 passenger Stretch Rolls Royce

\$45:00 per 15 minutes – 11/12 passenger Stretch Rolls Royce

Overtime hire will be at the discretion of the Driver/Owner of Richmond Palace Limousines ensuring no confliction with prior commitments.

Vehicles

MECHANICAL FAILURE/UNFORSEEN CIRCUMSTANCES:

The Client agrees that in the event of a mechanical failure/breakdown or unforeseen circumstance, which renders the vehicles, agreed upon for hire inoperable, to accept a replacement vehicle appointed by The Service Provider.

DRINKS/EATS:

On the majority of occasions limousines have an Eskey with ice and bottled water available in the boot. The Service Provider does not hold a Liquor License therefore The Client is to provide their own alcoholic beverages and BYO all other refreshments. Any requests to go through Bottle Shops are strictly at the Service Provider's discretion. Consumption of food or alcohol is not permitted within the vehicle.

ACCESS:

For safety of our passengers and limousines (stretch Rolls Royce's), access may be limited, therefore it is at The Provider's (and or driver/s') discretion as to whether entry to certain locations is possible.

INSURANCE/REGISTRATION:

The Service Provider holds a current Public Liability Insurance, is fully insured and undergoes an annual inspection through the Department of Planning and Infrastructure for registration as a Small Charter Vehicle License Holder.

All limousines are fitted with seat-belts. It is the Client's responsibility to ensure all passengers are secured with seat-belts & that they are worn at all times for the duration of hire.

WEATHER/PREPAREDNESS:

The limousines are equipped with umbrellas, Sprayers to keep flowers fresh, picnic rugs, towels and sewing kit for any unforeseen mishap.